

COVID-19 Survey for Transit Systems

1. Please provide the following information listed below. Your transit agency will not be identified publicly or linked to your responses. This contact information is only for CUTA use in following up on your responses.

Name

Title

Email address

Telephone

Transit system

City

Province

Number of system employees

2. How high has the cost been to your organization related to COVID-19 containment measures and lost revenue? *

1

2

3

4

5

Low cost

**High
cost**

3. What do you anticipate your lost revenue to be per week? *

	1	2	3	4	5	
Low cost	<input type="radio"/>	High cost				

4. Have you seen a ridership decrease in the past few weeks that you think is due to the COVID-19 outbreak? *

Answer:

- Yes
- No

Please provide any details on ridership impacts that you can share at this early stage.

5. Do you anticipate having to cut service in the future, or have you already cut service, due to COVID-19?

- Yes
- No

6. What steps has your transit system taken to prepare for and combat COVID-19? Check all that apply. *

- Increased cleaning of vehicles and facilities
- Deployed messaging to riders
- Provided employees with information/guidance
- Purchased extra supplies
- Other - Write In
- No actions taken

7. Have you experienced difficulty in getting personal protective equipment?

*

- Yes
- No

8. Have you experienced difficulty in getting cleaning supplies? *

- Yes
- No

9. Did your transit system have a pandemic response plan before the outbreak of COVID-19? *

- Yes
- No
- If no, do you have one now?

10. Is your transit system in regular contact with municipal or provincial health authorities for updates on COVID-19 containment? *

- Yes
- No

11. Is your agency receiving information from those municipal and provincial authorities that is relevant and targeted to operating public transit? *

- Yes
- No

12. Has your transit system experienced increased employee absences as a result of COVID-19? *

- Yes
- No

13. Can you identify how best CUTA can support your transit system during this time? Check all boxes that apply. *

- Best practice information sharing online and via regular email updates.
- Webinars and teleconferences that bring transit systems together to discuss latest developments.
- Outreach by CUTA to governments to ensure transit is included in financial relief packages.
- Other - Write In

14. Is your system taking any active measures to mitigate the spread of the COVID-19 virus?