

10 March 2015



CUTA Seeks New President & CEO

Further to the announcement at the 2014 Fall Conference, CUTA Chair **Daniel Bergeron** has regretfully accepted CEO Michael Roschlau's decision to retire in June of this year. In order to ensure a smooth succession, a Search Committee has been established under the leadership of First Vice Chair **Suzanne Connor**. Reporting to the Committee, Morgan Leadership Search of Ottawa has been retained to conduct the search, with the intent of appointing a new President & CEO in advance of the 2015 Annual Conference in Winnipeg.

For more information on this process, please consult the job advertisement on the [CUTA website](#) or contact [Rick Morgan](#) of Morgan Leadership Search directly.

Take advantage of early bird registration – we just can't say it enough!

Why wait when you can save now? Even though it may seem like spring will never get here in some parts of the country, be assured that just as there will be grass under that snow, there will be a [CUTA conference in June!](#) Have a look at some of the [program highlights](#) including keynote addresses by Canada's Ambassador to the United States **Gary Doer**, Winnipeg Mayor **Brian Bowman** as well as great technical tours of **New Flyer** manufacturing facilities and **Winnipeg's BRT and bus electrification project**. [Check back often to see the more details](#) as they become available and join us in beautiful Winnipeg this spring. [Register today!](#)

For more information, please contact conferences@cutaactu.ca

All politics is local – Set up a meeting with your Member of Parliament during break week

While the weather may only suggest slushy commutes to work, Members of Parliament are already planning their summer schedules. This year, that plan includes preparations for an election campaign in the fall. Consider meeting with your sitting Member of Parliament this spring, during a [constituency week](#) (April 6-17 or during the week of May 18). Meeting before the House rises for the summer will get your MP thinking about transit as a policy priority for the election, and set the stage for a summer visit to your system. CUTA is creating a list of transit system members and manufacturers/suppliers interested in hosting local meeting events.

Contact Alex Maheu at maheu@cutaactu.ca or (613) 788-7985 to express your interest in hosting a meeting.

Supporting Employees in Performance Development

In February the Training and Professional Development department completed another successful [Transit Supervision Certification](#) – The Complete Series to BNSF employees in Illinois. The 5 transit industry-specific supervisor courses can be taken at any time towards certification or can be offered in one week. A certification is an important step in career development and recognizes qualified and competent individuals. The skills learned in this certification are transferable to any supervisory role at a transit system. You can start your Transit Supervision Certification at our next learning event with [Transit Supervision – When Things go Wrong, March 10-11 in Sarnia, Ontario](#) and [Transit Supervision Series – Communications in Durham, Ontario from April 9-10](#).

[Transit Supervision Series – When Things go Wrong](#) learning event will also be available at the CUTA Annual Conference in Winnipeg on June 4 and 5 as a post-conference workshop. You can attend the Conference and this learning event with a special [bundle deal](#), saving you over \$500! A great way to take advantage of the conference and the transit supervisor training. To take advantage of the bundle deal you can register on the [conference registration page](#).

For more information regarding the upcoming professional development learning events and all of the Training Department's flagship programs, please visit our [website](#) or contact [Kevin Brown](#) at extension 121.

CUTA Participates in Automated Vehicle Workshop

Earlier this month, CUTA President & CEO **Michael Roschlau** joined a panel at a workshop organized by the City of Toronto on the potential of autonomous vehicles and the city. Hosted by General Manager of Transportation Services **Stephen Buckley**, the purpose of the workshop was to be thought-provoking and to help City staff prepare for the arrival of this new technology. CUTA

addressed the opportunities and challenges in the context of integrated urban mobility, alongside panelists from the Ontario Ministry of Transportation, Metrolinx and ITS Canada. This workshop follows a similar initiative at the City of Calgary last year, as a growing number of jurisdictions begin to explore the potential that connected and automated vehicles present for urban environments.

For more information, please contact [Michael Roschlau](#) at extension 104.

Newly Certified!

[Transit Ambassador Train the Trainer Core Modules Certification](#) focuses on customer service, teaching your employees how to better handle the many situations that arise when interacting with customers. In the Train-the-Trainer format, transit system trainers are certified as Transit Ambassador Trainers by CUTA's Master Trainers. They are provided with the knowledge, skills, and attitude to implement the Transit Ambassador program and deliver the modules. We would like to congratulate our newly certified Transit Ambassador Trainers who completed their core modules certification at our last learning event held at York Region Transit:

- **Majid Aga** – Transdev Services Canada Inc.
- **Erica Luyt** – TOK Transit Alberta
- **Judith Bradley** – Transdev Services Canada Inc.
- **Ana Hoffman** – Region of Peel, TRANSHELP
- **Heather Potvin-Hook** – Region of Peel, TRANSHELP

For more information contact [Kevin Brown](#) at extension 121.

Call for Library Materials

CUTA Library holds over 7,300 pieces. Continued growth of the CUTA Library depends on regular contributions from its members. Copies of operating, planning, and marketing reports, technical papers, presentations, or other studies which might be of interest to the transit industry are appreciated. Please send your materials in pdf format to [Krishna Veerappan](#), Research and Statistics Intern.

For more information regarding CUTA's library, please contact [Tammy Siu](#), extension 113.

Industry Data Program Review

The Industry Data Program Review has had its recommendations reviewed by CUTA's executive committee and the majority of which were given approval to be brought before the board. Some current improvements underway include monthly benchmarks of some survey data available for transit systems and a new Industry Data Report Schedule outlining the release and due dates for all of the 2015 reports in April.

For more information, please contact [Tammy Siu](#), extension 112.

Transit Vision 2040 Webinar – Theme 4: Greening

We will be hosting the Transit Vision 2040 Theme 4 webinar on Greening on Monday, March 16th at 1pm (EST). Please click [here](#) to register.

The webinar will consist of three encore presentations from CUTA's recent conferences: Pierre Ducharme from Marcon will present on natural gas buses and NHV hubs featuring Canadian case studies, Regan Johnson from BAE Systems will discuss Leveraging New Technologies for Smarter Transit focusing on the use of GPS technologies to cut down idling time, and David Checkel and Iain Johnson from the University of Alberta and Clean Energy Fuels, respectively, will discuss the preliminary results of Calgary Transit's CNG pilot project.

For more information, please contact [Lauren Rudko](#), extension 113.