



## General Manager Transit Services

### City of Ottawa

Ottawa, Canada's capital, is a cosmopolitan metropolis surpassing 1M residents – the fourth-largest city in Canada. With a vibrant technology sector, high median household income and affordable living costs, Ottawa is a great place to live, work, and play.

The City of Ottawa Transit Services operates the OC Transpo system. OC Transpo works to provide a safe, reliable, comfortable, courteous and affordable transit service for all. The service manages the City's multi modal system providing 100 M passenger trips annually on its Bus, Rail and Para Transit System with a staff of 3,000 employees, 900 Buses and a new state of the art LRT system that is the busiest line in North America. Both Ottawa and OC Transpo underwent a major transformation with the opening of O-Train Line 1, the Confederation Line, in 2019. The transformation continues with a major expansion program underway - a \$5 B dollar P3 program expansion to the LRT network is bringing 44 kilometres of rail and 24 new stations. When complete, Stage 2 will bring 77% of residents within five kilometres of rail and a total of 41 LRT stations.

Reporting to the City Manager and a member of the Senior Leadership Team, the General Manager is accountable for providing vision, leadership and strategic direction to Transit Services. The General Manager, plans, directs, and improves the delivery of Transit Services, ensuring business strategies, policies, services, and operations align with the vision and priorities of the corporation and Council, and reflect sensitivity to customer/client needs and political issues. The General Manager facilitates the development and implementation of cross-departmental synergies and corporate-wide organizational effectiveness, strategies, and policies in collaboration with other members of the Senior Leadership Team, the City Manager and City Council. Representing the City to the public, media, and external stakeholders is a key responsibility all while developing harmonious and collaborative relationships.

With your university degree and a minimum of 10 years of experience in a municipal or corporate environment, including a minimum of 5 years managing human resources, external contract resources, operating and capital budgets you are skilled at leading and developing teams in large complex organizations. You are experienced in the provision of service to the public in the operations of multi modal transit bus and rail services. You have honed your political acuity in high profile and publicly accountable roles and have demonstrated integrity in your actions. You have successfully led P3 initiatives while working with a wide range of stakeholders. A collaborative team member and relationship builder, you are skilled at clearly communicating and leading others to achieve goals. Given your experience in public transportation development, service planning, project management, financial and human resource management, you're well-positioned to take on Canada's fastest growing transit authority.

To explore this opportunity further in confidence, please submit your resume and letter of interest to [amanda.bugatto@odgersberndtson.com](mailto:amanda.bugatto@odgersberndtson.com) or online to <https://www.odgersberndtson.com/en/careers/17240> by **July 2, 2021**. Applications will be considered immediately.

*The City of Ottawa promotes the principles of diversity and inclusion and adheres to the tenets of the Canadian Human Rights Act and the Ontario Human Rights Code. The City encourages applications from women, Aboriginal peoples and persons of all races, ethnic origins, religions, abilities, sexual orientations, and gender identities and expressions. The City of Ottawa and Odgers Berndtson provide accommodation during all parts of the hiring process, upon request, to applicants with disabilities. If contacted to proceed to the selection process, please advise us if you require any accommodation.*

