

Exempt Job Posting



Job Title: Senior Planner, Access Transit
Job ID: 20210377
Location: Sapperton
Full/Part Time: Full-Time
Regular/Temporary Regular

Division

Transportation Planning and Policy

Department

System Planning

A career at TransLink and our family of companies means working with people with a wide range of skills and perspectives, all teaming up towards a common goal: preserving and enhancing the region's world-envied quality of life. Together, we connect the region and enhance its livability by providing a sustainable transit and transportation network, embraced by our communities and people.

At TransLink we are dedicated to building a workforce that reflects the diversity of the communities in which we live. We're committed to fostering an inclusive, equitable and accessible workplace, recognizing the unique value and skills every individual brings. Looking for a great place to work where your contributions are valued and you can make a difference in a vibrant city? At TransLink, one of BC's Top Employers, you'll help make Metro Vancouver a better place to live.

Responsibilities

PRIMARY PURPOSE

In pursuit of making the region a better place to live for everyone, built on transportation excellence, this role provides advanced transportation planning expertise, leadership and project management to programs/projects of moderate to high impact, risk, and complexity, that can be highly visible and sensitive in nature.

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KEY ACCOUNTABILITIES

- To advance Enterprise and regional goals, provides advanced transportation planning expertise, leadership and project management to lead the development of transportation planning policies, plans and strategies, ensuring compliance with Enterprise standards, policies and procedures, and legislative requirements for work of moderate to high impact, risk and complexity.

- In support of evidence-based decision-making, identifies analytical research needs, conducts research and analysis and oversees the development of advanced methods, techniques, and models to ensure successful delivery and execution of work that is of moderate to high impact, risk and complexity.

- Contributes as a member of a program/project team to manage projects of moderate to high impact, risk, and complexity in designing and developing project scope, schedules, and work plans; defining and prioritizing deliverables; preparing and monitoring project budgets, ensuring compliance with department standards, policies and procedures, and the alignment to program, Enterprise, and regional goals, identifying and recommending/taking action on planning and project risks and opportunities, based on analysis of transport data, trends, and issues. Alerts management to critical issues and risks. Identifies and resolves project issues such as those related to scheduling, resourcing, cost-overruns, conflicting agendas and technical issues.

- Seeks to understand the lived experience and transportation needs of people and businesses in Metro Vancouver, and especially of disadvantaged and marginalized groups. Identifies opportunities and recommends for action to integrate this understanding in plans/projects.

- Collaborate with and provides advanced technical expertise and stewardship to leaders and professionals across the organization with a view to optimizing planning services and project outcomes.

- Presents to and facilitates interactive discussions with Executives, elected and appointed officials, including the Board and Mayors' Council.

- Nurtures collaborative relationships with internal colleagues and external stakeholders including advisory committees, staff at other government and public agencies, and other organizations and interest groups, to understand needs, maintain open communication and proactively resolve issues of moderate to high impact, risk and complexity. These issues can be highly visible, and often with no previous precedent or set parameters.

- In support of advancing Enterprise and regional goals in open, inclusive and collaborative ways, collaborates with internal stakeholders to design and lead public, stakeholder, and partner consultation processes; represents TransLink

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to external audiences on issues of lower to moderate to high impact, risk and complexity, including presentations to the public; oversees the development of feedback report from the public consultation.

- Oversees the work of contractors and consultants; provides work direction and monitors contract compliance to ensure service standards, budgets and project deliverables are adhered to. Recommends remedial actions to address non-compliance practices.

- Manages reporting staff, including selection, development, performance management and other people practices.

Qualifications

Education & Experience:

Typically requires a Master's degree (in Planning, Engineering, Public Policy or a related discipline), plus six (6) years of related experience with progressively increasing levels of responsibility.

Other Requirements:

- Advanced knowledge of the principles, theories, concepts and practices of transportation planning

- Advanced knowledge of plans, products, roles and responsibilities of government agencies, NGOs and relevant associations.

- Sound understanding of the regional transportation authority, transportation and land use planning, social planning, related engineering process, modelling, finance mapping, legal and statutory processes, political structures and governance.

- Solid leadership skills with the ability to communicate and provide a advanced level of technical guidance and expertise to other transportation planning professionals and to lead projects.

- Strong oral and written communication skills to develop and deliver reports and presentations and to facilitate meetings.

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- Excellent critical thinking, analytical, problem-solving and conflict resolution skills to identify and assess impact of transportation planning and project-related risks and opportunities in an integrated, multi-disciplinary, highly sensitive environment.

- Strong Interpersonal skills to build trust by consulting with internal and external contacts and applying a team approach and negotiation skills to make refinements to contracts and to conflict resolution at a basic level of risk and complexity.

- Solid decision-making skills to make recommendations/resolve transportation planning and project-related issues, and conflict resolution skills to mitigate and minimize project risks and issues

Other Information

This position is a key role within the TransLink's Access Transit Planning team. The Access Transit Planning team works to advance the accessibility of both conventional and custom transit services, grounded in an understanding of customer needs and informed by best practices and critical thinking.

In this role you will have the opportunity to work with teams across the TransLink enterprise. You will get exposure to a wide range of complex transit issues on both the conventional system and our custom transit service, HandyDART. You also have the opportunity to work directly with customers, many of whom rely on our services on a day-to-day basis. Experience working on accessibility issues or other equity, diversity and inclusion work is considered a strong asset for this position.

This role will support leadership in delivering key accessibility initiatives related to conventional and custom transit. Responsibilities include:

- Leading the development and implementation of policies and initiatives to improve accessibility of conventional and HandyDART services;
- Leading input to organizational plans, designs and initiatives, reviewing with an accessibility lens, identifying potential issues, providing information on best practices, and participating in the development of solutions; and
- Working closely with two external accessibility advisory committees that advise TransLink on improvements to HandyDART service and the accessibility of conventional services.

If you enjoy developing plans, policies, and initiatives, working with a diverse group of stakeholders, this role would be a great fit for you. Applicants with lived experience with a disability are encouraged to apply.

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Work Schedule

37.5 hours per week.

Rate of Pay

Starting at \$89,390 per annum

Total Compensation Package

The Total Compensation Package includes Extended Health, Dental, Transit Pass and enrollment in the Public Service Pension Plan. Focus on your development through tuition reimbursement, training, and mentorship programs. Enjoy a variety of health and wellness programs, including access to gym facilities. Speak to us to know more about what we offer.

How to Apply

INSTRUCTIONS: Please save your (1) cover letter, and your (2) resume as one PDF document prior to uploading your application on-line via Indeed at: [Senior Planner, Access Transit Jobs in British Columbia \(with Salaries\) 2021 | Indeed.com Canada](#). If you are a current employee of TransLink, Coast Mountain Bus Company, BC Rapid Transit Company, or Transit Police, please apply internally.

RECRUITMENT PROCESS: An applicant will be required to demonstrate their suitability for this position by meeting the minimum level of qualifications and experience in order to be invited into the selection process. A standard interview format will be used including general, scenario and behavioural descriptive interview questions. Questions regarding this competition can be directed to the email address provided.

We are an equal opportunity employer committed to creating and supporting a diverse and inclusive workforce that is free of all forms of discrimination. We are committed to providing reasonable accommodations and will work with you to meet your needs. If you are a person with a disability and require assistance during the application process, please reach out! We celebrate our inclusive work environment and welcome members of all backgrounds, skills and perspectives. Accommodations are available on request for candidates taking part in all aspects of the selection process. For a confidential inquiry, simply email us.