**Senior Manager, Garage Operations (BUS00N8)**

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| **Employee Status:** | Regular |
| **Bargaining Unit:** | Non-Union |
| **Pay Range:** | $125,518 - $179,032 |
| **Location:** | Streetsville Bus Garage  |
| **Closing Date:** | 21-Jan-2022 |

**Work Location:** 6190 Mississauga Rd, Mississauga

***Metrolinx*** is connecting communities across the Greater Golden Horseshoe. Metrolinx operates GO Transit and UP Express, as well as the PRESTO fare payment system. We are also building new and improved rapid transit, including GO Expansion, Light Rail Transit routes, and major expansions to Toronto’s subway system, to get people where they need to go, better, faster and easier. Metrolinx is an agency of the Government of Ontario.

We embody our values in everything that we do. We Serve with Passion, Think Forward, and Play as a Team. If you can relate, we want to hear from you!

Our Bus Fleet Maintenance Office is seeking a Senior Manager to oversee Garage Operations. This will include planning, directing & overseeing the activities of the Bus Fleet, Support Fleet, and Facilities groups to ensure services provided meet corporate and divisional objectives of maintenance, quality, and on-time performance.

# What will I be doing?

* Establishes standard operating procedures for fleet and facilities, to maintain high levels of quality and service reliability
* Identifies elements to improve the performance, efficiency, and quality of fleet and facilities operations, including fleet and facilities improvements, and forecasting recruitment requirements
* Oversees the administration, repair and maintenance and retrofit programs of GO Transit’s buses, vehicles and equipment
* Liaises with external transit providers to ensure coordination and alignment of operations
* Oversees the maintenance of fleet and facilities for adherence to maintenance schedules and regulatory requirements
* Oversees the development and implementation of branch goals, objectives, policies, and procedures for service areas
* Stays abreast of applicable legislation and regulations and evaluates impact on current practices to ensure compliance
* Develops annual budget, monitors and controls expenses, and initiates effective cost control measures to adhere to budget restraints
* Meets service delivery objectives and manages project and department activities within budgetary limits
* Monitors progress to ensure that program objectives are delivered on time and within budget, and that anticipated business results are achieved
* Leads the development, implementation, and quality assurance of Metrolinx policies and procedures relating to fleet services, and ensures their continued relevance through ongoing review and maintenance
* Provides creative thought leadership with input from others to develop and deploy a strategic vision
* Determines appropriate service and staffing levels required to ensure effective and efficient services, and monitors and evaluates the overall service delivery model
* Directly supervises more than 6 employees and manages a large department of over 100 bargaining unit and non-bargaining unit staff members through subordinate supervisors
* Defines team member roles, responsibilities, and expectations
* Provides timely feedback to meet the project schedule, scope, deliverables, and financial targets
* Leads, coaches, and motivates employees in their work processes

**Location:** 6190 Mississauga Road, Mississauga, Ontario

# What skills & qualifications do I need?

* Completion of a degree in Business, or a related discipline – or a combination of education, training and experience deemed equivalent
* Minimum ten (10) years’ progressive related experience Managerial and leadership expertise to provide senior technical and administrative leadership to an operating unit with multiple teams
* Management experience in a unionized environment is an asset
* Experience maintaining excellent labour relations is an asset
* Experience with Lean Maintenance (Reliability Centered Maintenance, Total Productive Maintenance) is an asset

# Accommodation: Accommodation will be provided throughout the hiring process, as required. Applicants must make their needs known in advance.

# Application Process:

All applicants must be legally entitled to work in Canada. Metrolinx will be using email to communicate with you for all job competitions. It is your responsibility to include an updated email address that is checked daily and accepts emails from unknown users. As we send time sensitive correspondence, we recommend that you check your email regularly. If no response is received, we will assume you are no longer interested in pursuing the opportunity. Please be advised that a Criminal Record Check may be required of the successful candidate. Should it be determined that any background information provided be misleading, inaccurate or incorrect, Metrolinx reserves the right to discontinue with the consideration of your application.

Metrolinx employees are required to be fully vaccinated against COVID-19 in accordance with Metrolinx’s Mandatory COVID-19 Vaccination Policy as a condition of being eligible for the recruitment process.  Proof of COVID-19 vaccination will be required.  If you are not able to obtain COVID-19 vaccination for a reason related to a protected ground of discrimination under applicable human rights legislation, you can request accommodation from Metrolinx.

To apply for this position, please submit your resume online through the Current Opportunities page: <https://metrolinx.taleo.net/careersection/jobdetail.ftl?job=BUS00N8&lang=en>

# We thank all applicants for their interest, however, only those selected for further consideration will be contacted.

**AN EQUAL OPPORTUNITY EMPLOYER**