## Chief Operations Officer, Transit Operations

## Edmonton Metropolitan Transit Services Commission

The Edmonton Metropolitan Transit Services Commission (EMTSC) is bringing together municipal transit services for the benefit of one region. The EMTSC is a recently formed regional service commission with a mandate of building integrated regional transit and mobility services while achieving greater efficiencies for the benefit of the region’s communities. The Commission is composed of eight municipalities including the City of Beaumont, Town of Devon, City of Edmonton, City of Fort Saskatchewan, City of Leduc, City of St. Albert, City of Spruce Grove, and Town of Stony Plain. As cities and towns continue to attract people, the demand for appealing and efficient public transportation will continue to grow.

THE EMTSC provides a unique and exciting opportunity for a strategic and operational leader to support the organization in the visionary development and implementation of a model of service excellence, and in defining and delivering the future of transit services in the Region.

Reporting to the Chief Executive Officer (CEO), the Chief Operations Officer (COO), Transit Operations will develop, evaluate, and monitor transit services of the EMTSC with the goal of delivering integrated and accessible regional services efficiently and effectively. The COO will work with the Board, the CEO, and the Senior Leadership Team to develop an integrated transit and mobility strategy, build a high performing team, and determine recommendations pertaining to resourcing and budget. The COO is also responsible for direction and oversight for transit and integrated mobility service planning, scheduling, customer service, fleet deployment, contracts, and operations. Representing EMTSC, the COO will develop relationships with member municipalities, regional / external agencies, and other community members for the purposes of collaboration, resource development, optimization, and coordination of services.

With your university degree and more than 10 years’ experience at a senior management level including significant experience in transit operations in a municipal environment, you are skilled at leading and developing teams in large complex public sector organisations. You demonstrate exceptional levels of initiative, and have effective negotiation, problem-solving and conflict management skills. A collaborative team member and relationship builder, you are skilled with the ability to engage employees and create commitment in complex changing environments with diverse groups of people. You are well versed in conventional bus operations service delivery models and possess extensive knowledge of issues and trends in public transit service delivery. Given your experience in transit operations, service planning, project management, financial and human resource management, you are well-suited to take on this inaugural role with the Edmonton Metropolitan Transit Services Commission.

To express your interest in this exciting leadership opportunity, please submit your resume and letter of interest in confidence online at <https://www.odgersberndtson.com/en/careers/17862> or to [amanda.bugatto@odgersberndtson.com](mailto:amanda.bugatto@odgersberndtson.com) by **March 14th, 2022**. Interest will be considered immediately.

*Edmonton Metropolitan Transit Services Commission is an equal opportunity employer. In accordance with the Accessible Canada Act, 2019 and all applicable provincial accessibility standards, upon request, accommodation will be provided by both Odgers Berndtson and Edmonton Metropolitan Transit Services Commission throughout the recruitment, selection and/or assessment process to applicants with disabilities.*

*Odgers Berndtson is deeply committed to diversity, equity and inclusion in all the work that we do. As part of our efforts to better understand our ability to reach as broad a pool of candidates as possible for our searches, our DEI team would like to encourage you to take a moment and access our* [*Self-Declaration Form.*](https://form.jotform.com/202334630121034)