



## TTC – Head of Audit, Risk and Compliance

The Toronto Transit Commission (TTC) is North America's third largest transit system and has been recognized as one of the top places to work in the Greater Toronto Area. Guided by a forward-thinking strategic plan, the TTC's vision is to be a transit system that makes Toronto proud. The TTC's recruitment efforts are directly aligned to its mission of providing "a reliable, efficient, and integrated bus, streetcar and subway system that draws its high standards of customer care from our rich traditions of safety, service and courtesy."

Central to the provision of *service excellence* are *the people behind delivering it*. Within this framework it's important to acknowledge the indelible impact that diverse organizations have on the customer experience, uniquely positioning such organizations to deliver an experience that's truly nuanced and continuously improves. It is within this context that the TTC—dedicated to *the better way* in all its forms—invites nominations and applications for the role of **Head of Audit, Risk and Compliance**.

The Head of Audit, Risk, and Compliance provides risk-based evaluations across the TTC's assets and systems to ensure that applicable policies, as well as relevant legislation and regulations, are adhered to. As a member of the organization's leadership team, the Head of Audit, Risk and Compliance provides senior colleagues, the TTC Audit and Risk Committee, and the Risk and Governance Committee with expert counsel and advice around financial, administrative, operational and control matters. In keeping with changing times, and in an effort to increase efficiencies, safeguard resources, ensure compliance, and improve functions and activities throughout the organization, the incumbent will promote the use of data analysis, metrics, and the identification of patterns and trends in the sector. The Head of Audit, Risk and Compliance also leverages data to remain in step with their industry, thereby positioning themselves to effectively conceptualize best-in-class audit policies, practices, and guidelines consistent with the Institute of Internal Auditors (IIA).

Reporting to the Chief Executive Officer, the Head of Audit, Risk and Compliance oversees the daily operational effectiveness of the department and brings a strategic lens to the position as the TTC looks to further strengthen the Audit, Risk, and Compliance portfolio—including in the overall area of compliance, governance processes, and embedding data into decision-making. The Head of Audit, Risk, and Compliance will: participate in meetings and presentations at varying levels of the organization; provide leadership and guidance around a range of people matters, including topics that pertain to equity, inclusion, accessibility, safety, and general corporate ethics and compliance; and, provide effective leadership to the Audit department through the delineation of strategic objectives, budgets, risk assessments, and benefits analysis.

The successful candidate possesses in-depth and specialized knowledge of professional internal audit standards, principles, practices, processes, and procedures, as well as knowledge of enterprise risk assessment and governance processes and control theory (in order to apply this knowledge to the diverse technical operations, financial functions, and the complex information systems environment within the TTC). Given the size and scope of the TTC and the Audit, Risk and Compliance portfolio, the candidate



most likely to realize success in the role has a comprehensive knowledge of business administration, fiscal and human resources policies, and legislation/regulations knowledge around safety, employment and human rights; knowledge of current trends in information technology; and, a demonstrated commitment to community and belonging, and to equity, diversity, and inclusion in all its forms. The incumbent must possess superior problem solving, organizational, and analytical skills; sound judgement; and, excellent verbal, written, and negotiation skills. Candidates with a Chartered Professional Accountant (CPA) designation are sought.

The TTC is partnering with BIPOC Executive Search to ensure an applicant list that has greater representation from Black, Indigenous, and People of Colour, thereby reflecting Canada's diverse population. **All interested applicants can send their resume to Helen Mekonen by e-mailing [hmekonen@bipocsearch.com](mailto:hmekonen@bipocsearch.com) or can apply through the BIPOC Executive Search mobile app.**

We thank everyone for their expression of interest—and are truly appreciative of the time individuals put into applying—but with the limitations of time only those selected for an interview will be contacted.

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*The TTC is committed to upholding the values of equity, diversity, anti-racism and inclusion in the delivery of its services and in its workplaces, and is committed to fostering a diverse workforce that is representative of—at all levels of the organization—the communities that it serves. The TTC supports an inclusive environment where diverse employee and community perspectives and experiences bring value to the organization.*

*The TTC encourages applications from all applicants, including members of groups with historical and/or current barriers to equity, including but not limited to Indigenous, Black and racialized groups, people with disabilities, women and people from the LGBTQ(IA+) community. The TTC values and supports an inclusive and barrier-free recruitment and selection process. In accordance with the Accessible Canada Act, 2019 and all applicable provincial accessibility standards, accommodation will be provided throughout the recruitment process to applicants with disabilities.*