



Manager, Operational Excellence (COMPETITION #101035)

Employee Status:	Regular
Bargaining Unit:	Non-Union
Pay Range:	\$102,831 - \$142,736
Location:	30 Wellington Street W, Toronto, ON
Closing Date:	24-Jun-2022

Metrolinx is connecting communities across the Greater Golden Horseshoe. Metrolinx operates GO Transit and UP Express, as well as the PRESTO fare payment system. We are also building new and improved rapid transit, including GO Expansion, Light Rail Transit routes, and major expansions to Toronto's subway system, to get people where they need to go, better, faster and easier. Metrolinx is an agency of the Government of Ontario.

We embody our values in everything that we do. We Serve with Passion, Think Forward, and Play as a Team. If you can relate, we want to hear from you!

Our GO Expansion & Transformation – Operations Performance Office is looking for a Manager, Operational Excellence to support the development and implementation of a framework that drives improvement across the organization relating to safety, quality, cost, productivity and sustainability.

What will I be doing?

- Works with internal enterprise-wide stakeholders to facilitate the LEAN review of business processes in an effort to identify areas of improvement and best practices.
- Promotes the usage of LEAN techniques, such as DMAIC, visual management/control rooms, value stream mapping and execution of kaizen projects.
- Liaises with internal departments regarding operational issues or improvements and provides subject matter expertise to management team on as required.
- Works with staff at all levels to exchange information, coordinate efforts, and resolve issues.
- Creates a culture of continuous improvement to ensure high quality service standards and timely delivery are achieved. Ensures projects and initiatives are delivered on time and within budget.
- Drives innovation by reviewing and analyzing processes to identify gaps and opportunities for improvement.
- Structure and present information to successfully influence stakeholders and drive change.

What skills & qualifications do I need?

- Completion of a Degree in Engineering, Business, Analytics, or a related discipline – or a combination of education, training and experience deemed equivalent.
- Minimum eight (8) years' experience in Operations Management, Complex Program Management, Process Engineering or a blend of these disciplines.
- **Certifications or Designations:** Lean 6 Sigma Black Belt or Equivalent.

Accommodation:

Accommodation will be provided throughout the hiring process, as required. Applicants must make their needs known in advance.

Application Process:

All applicants must be legally entitled to work in Canada. Metrolinx will be using email to communicate with you for all job competitions. It is your responsibility to include an updated email address that is

checked daily and accepts emails from unknown users. As we send time sensitive correspondence, we recommend that you check your email regularly. If no response is received, we will assume you are no longer interested in pursuing the opportunity. Please be advised that a Criminal Record Check may be required of the successful candidate. Should it be determined that any background information provided be misleading, inaccurate or incorrect, Metrolinx reserves the right to discontinue with the consideration of your application.

To apply for this position, please submit your resume online through the Current Opportunities page at: https://ehc.ca2.oraclecloud.com/hcmUI/CandidateExperience/en/sites/CX_1/job/101035/?utm_medium=jobshare.

Metrolinx employees are required to be fully vaccinated against COVID-19 in accordance with Metrolinx's Mandatory COVID-19 Vaccination Policy as a condition of being eligible for the recruitment process. Proof of COVID-19 vaccination will be required. If you are not able to obtain COVID-19 vaccination for a reason related to a protected ground of discrimination under applicable human rights legislation, you can request accommodation from Metrolinx.

We thank all applicants for their interest, however, only those selected for further consideration will be contacted.

AN EQUAL OPPORTUNITY EMPLOYER