

Manager, Bus Technology and Applications Job Number: 44552

Reporting to the Director, Technical Services, the Manager contributes to the City Operations vision by creating the conditions for success of the strategy, priorities and direction of the Branch and the Section and implementing the human, social, technical and operational systems required to carry out the work of the unit on a day to day basis.

Working in an integrated business model, the Manager, Bus Technology and Applications, is accountable for leading the Bus Technology and Applications team in achieving the strategic priorities of ETS by working with a variety of groups within ETS and other City of Edmonton departments. The supervisor will oversee the attainment of the objectives critical to the successful implementation of new technologies across the branch and provide oversight for the planning, design, specification development, procurement, installation, project management, acceptance testing and maintenance of all transit technology.

Key accountabilities include:

- Lead a team of project, specialist and technical professionals
- Develop and implement strategic plans related to transit technologies
- Contribute to the design, implementation and continuous improvement of branch/section level systems, processes and practices related to technology services
- Ensure transit technology infrastructure meets best practices and standards and are effectively monitored and managed
- Ensure the prudent and effective use of financial and human resources in the delivery of work solutions and services
- Develop and maintain policies, procedures and ensuring full documentation of technology applications
- Lead, establish and exemplify the desired culture throughout the work group, that supports the City Operations Vision, Mission and Cultural Commitments
- Develop and implement staff performance development and management plan
- Manage staff issues and disciplinary actions and processes
- Oversee the recruitment and selection processes within the unit
- Collaborate with related associations, organizations, and other municipalities to develop relationships, partnerships and research technology, trends and best practices
- Ensure technologies are actively monitored, managed and meeting performance requirements
- Ensure all OH&S, ENVISO, Procurement, and all other City policies and procedures are followed within the unit
- Build strong relationships across the Branch, Department and other areas of the City to ensure alignment and support an integrated business model

Qualifications:

- Bachelor's Degree or Diploma in Information Technology, Engineering, Business Administration, Public Administration or a related Discipline
- A minimum of seven (7) years progressively responsible experience related to transit technology, Intelligent Transportation Systems, operational technology, or transit operations in a large, complex organization, preferably within a transit environment
- Experience in technology applications, and the development, implementation and maintenance of technological solutions and systems
- Human Resources experience including recruitment, coaching, performance development and management, and conflict resolution
- Experience managing and working with external contractors
- Expert knowledge, aptitude and skills in technology application oversight
- Ability to stay abreast of emerging technologies
- Project management skills with demonstrated ability to establish, direct and motivate project teams and deliver projects in a timely manner
- Strong verbal communication and interpersonal skills, with an ability to interact well with a diverse group of leaders, colleagues, staff and citizens
- Strong written communication and report writing skills
- Demonstrated leadership and team building skills Highly developed problem-solving, critical thinking, and decision-making skills
- Demonstrated ability and willingness to develop strong relationships and work in a collaborative, integrated manner
- Strong conflict resolution and negotiation skills, experience solving complex and sensitive issues
- Ability and willingness to delegate and empower others
- Ability to identify issues and challenges with planning and processes and make changes as appropriate
- Demonstrated ability and willingness to develop strong relationships and work in a collaborative, integrated manner
- Demonstrate service excellence, embracing diversity and promoting inclusiveness
- Demonstrate alignment with the Cultural Commitments of Safe, Helpful, Accountable, Integrated and Excellent, fostering an environment for others to do the same. For more information on the City's Cultural Commitments, please visit (<http://bit.ly/3bH2Ztv>)
- Demonstrate the foundational competencies, key behaviours and attributes of the City's six leadership competencies: Courage, Inclusivity, Values-Based Influencer, Collaborative Networker, Systems Thinker and Creative Innovator. For more information on the City's leadership competencies, please visit (<http://bit.ly/2PLbz1w>)
- Valid Alberta Class 5 driver's license (or provincial equivalent). Must arrange own transportation to be reimbursed in accordance with the City of Edmonton policy. This may require business auto insurance
- Hire is dependent upon a Police Information Check satisfactory to the City of Edmonton

The City of Edmonton is committed to inclusive, respectful and equitable workplaces that represent the communities we serve. We continuously improve our systems, policies and practices to remove barriers and ensure our employees, in all their diversity, can succeed. We value applicants with a diverse range of skills, experiences and competencies and encourage you to apply. To learn more, see the Art of Inclusion: Our Diversity and Inclusion Framework here: <https://bit.ly/3hd2d95>.

The City of Edmonton strives to provide reasonable access and accommodations throughout the application and selection process. If you would like to request an accommodation at any stage of the process, please contact Employment@edmonton.ca

COVID-19 Notice: The City of Edmonton has implemented a COVID-19 Vaccination Policy. Employees must be fully vaccinated against COVID-19 and provide proof of vaccination. Employees who cannot be fully vaccinated on the basis of a protected legal ground (e.g. medical, religious) may request an exemption. Please note that this policy applies to all employees, including new hires, and volunteers. If your application is successful, you will be asked to provide proof of vaccination or request an exemption.

For more information, please refer to our COVID-19 Vaccination Policy (bit.ly/3IKwb6i) and COVID-19 Vaccination Procedure (bit.ly/39BICMt)

1 permanent full-time position

Hours of Work: 36.9 hours per week, Monday - Friday
Salary: \$85,443 - \$122,061 (Annually)
Talent Acquisition Consultant: SM/MZ

Classification Title: ML2 - Transportation
Posting Date: Aug 18, 2022
Closing Date: Sept 1, 2022 11:59:00 PM (MDT)
Number of Openings (up to): 1 - Permanent Full-time
Union: Management
Department: Edmonton Transit Service
Work Location(s): Various Locations (City Wide)