The Region of Waterloo has a bold and compelling vision to build a world-class community fuelled by the aspirations of its staff, citizens, businesses, and the numerous partnerships that have been built around shared goals.

Director, Transit Services

Regional Municipality of Waterloo

Location: Kitchener, ON.

To build a connected rural and urban community requires a best-in-class integrated transportation network that includes active transportation, bus and rapid transit. The Region of Waterloo is well on its way as it continues to build capacity and expand its already exemplary system. It is within this context that the Director, Transit Services will provide strategic leadership in the planning, operations, and maintenance of approximately 240 conventional buses and 40 other specialized vehicles as well as the stops, shelters and transit terminal facilities essential to the system.

Reporting to a new and dynamic Commissioner, Transportation Services, you will join a world-class team whose mandate is to reimagine service provision in a way that puts residents first. You will direct the planning and delivery of safe, customer focused, and reliable transit services. We are looking for an outstanding leader who seeks to challenge the status quo in pursuit of a culture of equity, innovation and service excellence. The Waterloo Region will rely on your proven change leadership experience and success in stewarding cohesive, high performing teams while evolving transit services and programs to align with changing community and citizen need. This includes leading and delivering programs consistent with the Region’s sustainability and climate objectives.

To do so you will need comprehensive knowledge of transportation and transit operations and administration, marketing and property management, and the ability to direct the development of engineering, operational, administrative and financial planning associated with the Department. A community builder with outstanding communication skills, excellent political acuity, diplomacy and judgment, you have a proven ability to create effective relationships based on trust across a broad constituency of public and private stakeholders. You marry deep operational leadership with a strategic understanding of how the activities of this Department add to the political and economic interests of the Region and its future.

An empathetic and engaging leader with a reputation for listening, for inspiring and empowering others, you are skilled at instilling an extremely high degree of teamwork, collegiality, and collaboration. You are a champion of addressing barriers to equity while improving the sense of belonging and well-being experience of your staff. This is an organization where employees are valued. It is a place where employees are recognized for their talents. The Region’s employees take pride in the work they do and understand that they improve the lives of 630,000 residents every day while ensuring that the community remains a great place to live, work and play.

To see what makes the Region of Waterloo truly special, please [click here](https://www.youtube.com/watch?v=eqa1oJ-PKOA&t=1s).

Play a key role in building the Region of the future and expanding one of the best transportation and transit systems in the province. To apply for this position, please visit: [boyden.thriveapp.ly/job/1679](https://boyden.thriveapp.ly/job/1679). For more information, please email [rrankin@boyden.com](mailto:rrankin@boyden.com).

*The Region of Waterloo is an equal opportunity employer committed to diversity, inclusion, and supporting the well-being of its employees. The Region encourages qualified applicants to apply and will accommodate the needs of qualified applicants under the Human Rights Code in all parts of the hiring process. We thank all applicants for their interest, however only those under consideration for the role will be contacted.*