

## Job Title: Transit Planner

Req ID: 24574

Vacancy Type: Permanent

Number of Positions: 1

Closing Date: 01/22/2024

### Job Summary

Provide professional planning advice and recommendations to all levels of City staff, levels of government, affected agencies and departments, the public and all other stakeholders, tribunals and courts to guide the growth and development of the City of Mississauga.

### Duties and Responsibilities

- Analyze and monitor transit data such as ridership and key performance indicators to understand customer travel patterns and route performance
- Optimize resource utilization by analyzing customer requests and comments, considering the evolution of ridership trends and needs, understanding ridership market and evolving local and inter-system services
- Develop and revise short term and long term service plans in the context of MiWay's goals and the City's overall public transportation strategies
- Identify areas of improvement to increase system wide customer satisfaction through understanding customers' feedback, staff comments and requests through Councillor's and the Mayor's offices
- Use recognized industry standards and in-depth understanding of public transit's role in the context of the City's Strategic Plan
- Represent MiWay on various ad-hoc work groups and/or committees providing technical advice and divisional input based on research and analysis
- Achieve excellence in coordination with other business units within the Section, Division and other City Departments
- Other related duties as assigned

### Skills and Qualifications

- University degree in Urban Planning, Geography, Transportation Engineering, Business or related discipline
- Minimum of 3-5 years progressive experience in a public transit or transportation planning and business planning environment
- Professional Planning, Engineering or Business/Commerce related designation in Ontario is an asset
- Strong mathematical background, preferably with statistical analysis experience including both quantitative and qualitative research
- Ability to draw conclusions and provide recommendations to deal with service performance issues, relying on sound analysis and supporting data
- Excellent written and verbal communications skills to deliver professional reports, presentations, and customer correspondence
- Excellent analytical and decision making skills matched by strong attention to detail
- Ability to work in a team environment with changing priorities within established deadlines is required.

Hourly Rate/Salary: \$ 85,155.00 - \$ 113,541.00

Hours of Work: 35

Work Location: Semenyk Court

Department/Division/Section: T&W/Transportation&Works Dept , T&W/Mississauga Transit , MT

Business Development  
Non-Union/Union: Non Union

A Criminal Record and Judicial Matters Check (Level 2) or Vulnerable Sector Check (Level 3) will be required of the successful candidate, at their own expense, to verify the absence of a criminal record for which a pardon has not been granted.

We thank all who apply, however, only those candidates selected for an interview will be contacted. You can also check your application status in your candidate profile online.

All personal information is collected under the authority of the Municipal Act.

### **Equity, Diversity and Inclusion**

The City of Mississauga is committed to creating a respectful and supportive workplace that fosters a culture of equity, diversity and inclusion which broadly reflects the communities and residents we serve. Throughout the employee life cycle, the City is working to include an EDI lens to attract, retain and support the growth of diverse talent.

Learn more about the City's commitment to [Equity, Diversity and Inclusion](#).

### **Accommodations**

The City of Mississauga is an Equal Opportunity Employer and is committed to removing barriers in our selection process for people with visible and invisible disabilities. In accordance with the Accessibility for Ontarians with Disabilities Act, 2005 and the Ontario Human Rights Code, the City of Mississauga will provide accommodations throughout the recruitment, selection and/or assessment process to applicants with disabilities.

If selected to participate in the recruitment, selection and/or assessment process, please contact us at [recruitment@mississauga.ca](mailto:recruitment@mississauga.ca) with any accommodation(s) that you may require in respect of any materials or processes used to ensure your equal participation.



