



Manager, Public Vehicle Standards (Chief)

If you are committed to public service, enjoy collaborating with others, share our values and have a desire to learn and grow, join The City of Calgary. City employees deliver the services, run the programs and operate the facilities which make a difference in our community. We support work-life balance, promote physical and psychological safety, and offer competitive wages, pensions, and benefits. Together we make Calgary a great place to make a living, a great place to make a life.

The City is committed to fostering a respectful, inclusive and equitable workplace which is representative of the community we serve. We welcome those who have demonstrated a commitment to upholding the values of equity, diversity, inclusion, anti-racism and reconciliation. Applications are encouraged from members of groups that are historically disadvantaged and underrepresented. Accommodations are available during the hiring process, upon request.

Reporting to the Director of Emergency Management & Community Safety (EMCS), as Manager (Chief) of the Public Vehicle Standards division, you will lead the Transit Public Safety, Vehicle-for-Hire Public Safety, and Integrated Services sections. This includes Court Coordination, internal Canadian Police Information Centre (CPIC), Vehicle-for-Hire Licensing (taxis, limousines and rideshares), and community outreach teams. You will be accountable for service delivery that optimizes community safety and service quality, while leading a healthy and engaging workplace for staff. You will interact with elected officials, media, and various partner agencies. You will provide leadership and direction, while ensuring compliance with both municipal and provincial legislation, policies, and procedures as it relates to Bylaws and Provincial Statues/Acts.

As a key member of the Management Team, you will be expected to foster an inclusive leadership approach that promotes equity, diversity, and inclusion, as well as psychological and physical safety. As a strategic decision-maker, you will possess political acumen and have experience in leading transformational operational and cultural change and enabling innovation. Primary duties include:

- Set the direction and service delivery of the Public Vehicle Standards division by developing, establishing and leading the execution of short and long-range strategy and operational plans.
- Provide direct leadership to division leaders and indirect leadership to operational staff, including administration staff and Peace Officers (Officers, Sergeants, Inspectors and Deputy Chiefs).
- Cultivate strategic and collaborative relationships with Council, internal and external partners including the Calgary Police Service, and orders of government including ongoing engagement with Federal, Provincial and Municipal agencies and government bodies.
- Collect and report on ongoing operational activity and trends, risk assessment, and environmental scans to support business developments that drives change.
- Develop business plans and budget strategies to achieve financial, operational and service delivery objectives of the EMCS business unit.
- Lead a workplace culture that reflects strong workplace values, and supports employee development, wellbeing, and belonging.
- Develop policy that aligns with corporate values and objectives, and ensure that effective municipal practices and policies, bylaws, resources, and processes are in place to support community and public safety.
- Oversee execution of duties and accountabilities of Peace Officers in accordance with the Peace Officers Act of Alberta per the requirements of the Solicitor General of Alberta.

Qualifications

- A degree in Business, Management, or a related field and at least 10 years of relevant senior level experience in business management and/or public safety.
- Experience with directly managing leaders and large teams, budgets, programs, strategy, culture, and policy development is required.
- A related graduate degree will be considered an asset.
- Experience leading in public safety and/or law enforcement, with large multi-union public sector experience (particularly government) experience will be an asset.
- Demonstrated success in strategic leadership, relationship development, management capability, strengthening workplace culture, political acumen, values and ethics, and customer focus.

Note: Relocation assistance may be offered to the successful candidate.

Pre-employment Requirements

- An enhanced security clearance will be conducted.
- Successful applicants must provide proof of qualifications.

Union: Exempt

Position Type: 1 Permanent

Compensation: Level H \$118,309 – 188,600 per annum

Hours of work: Standard 35 hour work week

Audience: Internal/External

Business Unit: Emergency Management &

Community Safety

Location: 1417C 33 Street SW

Days of Work: This position works a 5 day work week earning 1 day off in a 3 week cycle.

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Apply By: September 16, 2024

Job ID #: 310422