



Job title: Maintenance Director, Railway Infrastructure
Job ID: 20251030
Location: Greater Vancouver
Full/Part Time: Full-time
Regular/Temporary: Regular

Join a company that has been a part of moving Metro Vancouver for over 35 years.

British Columbia Rapid Transit Company Ltd. (BCRTC) maintains and operates the Expo and Millennium SkyTrain Lines from our central facilities in south Burnaby. Our services connect downtown Vancouver to the cities of Burnaby, New Westminster, Coquitlam, Port Moody and Surrey. With the future expansion of both the Expo and Millennium Lines gathering pace, infrastructure renewal and new asset acquisition projects underway, this is an exciting time to join our team of over 1,200 dedicated employees, working on one of the longest fully-automated rapid transit systems in the world.

Our work encompasses roles such as administration, engineering, elevator and escalator maintenance, field operations, vehicle maintenance, and wayside (station and guideway) maintenance.

When you work for SkyTrain, not only will you help move Metro Vancouver, you will also have access to comprehensive benefits including paid vacation, medical benefits, transit passes, training and more. We are a proud equal opportunity employer, committed to a diverse and inclusive workforce.

Come explore what makes us one of BC's Top Employers!

Responsibilities

PRIMARY PURPOSE

Directs the Guideway and Rail Borne Equipment, Signaling & Telecommunications and Power Maintenance Departments and oversees all associated facilities, vehicles, and systems, ensuring compliance with established rules and regulations.

KEY ACCOUNTABILITIES

Participates as a member of the division leadership team, supporting the Vice President and the Maintenance Division in development of divisional plans, and sharing accountability for divisional achievements. Leads development of departmental goals, objectives, plans and budgets in support of BCRTC's enterprise strategies and objectives.

Directs short and long-term strategic and tactical planning for Railway Systems. Includes development and oversight of all related business plans, submissions, and budgets, including operating impacts of capital programs. Translates broad business goals into short- and long-



term strategies and plans to feed into BCRTC and TransLink long-term strategic and financial planning.

Strategically directs the work of the Power, Guideway and Signaling & Telecommunications through appropriate managers with responsibility for the selection, training, motivation and performance management of staff and the maintenance of safe work practices. Manages internal relationships to resolve issues of significant impact.

Develops plans, directs, and coordinates, through subordinate level staff and division managers, the Railway Systems Department's work plan, goals, objectives, policies, procedures, and ensures compliance to both the budget and annual maintenance plan.

Assumes the role of Project Sponsor and will have full authority for delivery of major departmental projects and will be accountable for the effectiveness and efficiency of project delivery.

Directs the development of performance standards, productivity measures and key performance indicators relating to Railway Systems.

Liaises with multiple internal and external stakeholders on all Department-related matters, including delivery of presentations/recommendations/advice to the BCRTC executive team, BCRTC Board, and TransLink management.

Manages, develops and coaches reporting managers, and also oversees all people management for union and exempt staff in reporting areas. Includes developing and maintaining departmental succession plans.

Qualifications

EDUCATION AND EXPERIENCE

The requirements for this job would be acquired through a degree in engineering, planning or a related discipline, and 10 years of related experience in commuter or passenger rail maintenance management.

OTHER REQUIREMENTS

Expert knowledge of the concepts, principles, practices and techniques of engineering, design, civil construction, and land development as it pertains to fixed asset infrastructure management, development, and maintenance.

Advanced knowledge of emergency planning & business resiliency/continuity practices



Advanced knowledge of financial forecasting, modeling, financial analysis, lifecycle costing, business case development and all related reporting

Advanced communication interpersonal skills to provide expert advice to senior leaders, direct others, negotiate, and resolve complex issues with key stakeholders inside and outside of the organization.

Demonstrated general and change management leadership skills are required.

Advanced planning, project management, organizational and time management skills to develop strategic and tactical plans, oversee development of lifecycle schedules, and act as lead on major capital projects.

Advanced problem solving and decision-making skills.

Advanced analytical skills to direct the assessment of infrastructure requirements, interpret results, and identify critical needs and potential exposures.

Advanced leadership, development and team building skills to manage a large group of management, exempt and union staff.

Sound knowledge of relevant standards, legislation, acts and regulatory requirements, knowledge specific to the rail industry would be an asset.

Due to the nature of the 24/7 services, we provide, there may be times where late or extra hours are required.

Other Information

Recruitment Process: An applicant will be required to demonstrate their suitability for this position by meeting the minimum level of qualifications and experience in order to be invited into the selection process. A standard interview format will be used including general, scenario and behavioural descriptive interview questions.

Work Schedule

37.5 hours per week.

Work Designation

Resident

Rate of Pay

The salary for this position ranges from \$146,000 - \$219,000 per annum. Actual salary offered will be based on education, experience, skills, and qualifications as they relate to the role.



We aim to provide competitive pay that reflects your professional background and expertise. We want to ensure our offer will align with your strengths considering experience, skills, and internal equity to offer a fair and equitable salary. The Total Compensation Package, which includes Extended Health, Dental, Transit Pass and enrollment in the Public Service Pension Plan as well as other employment offerings will be discussed in detail as your application progresses.

How to Apply

Please visit our [Careers](#) to apply for this position.

INSTRUCTIONS: Please save your (1) cover letter, and your (2) resume as one PDF document prior to uploading your application on-line.

Closing Date: Open until filled

Please note that only those short listed will be contacted.

Having trouble applying? Please view the System Requirements & FAQ's by going to <http://www.translink.ca/careers>.

If you have questions, please connect with us at jobs@translink.ca.

Equal Employment Opportunity

SkyTrain is committed to employment equity and building a diverse workforce, representative of the customers we serve and the many communities in the Metro Vancouver region. We welcome and encourage Indigenous applicants, people of colour, all genders, 2SLGBTQ+ and persons with disabilities to apply. Learn more about TransLink's commitment to [equity, diversity and inclusion](#).

Accommodations are available on request for candidates taking part in all aspects of the selection process. For a confidential inquiry, simply email us at jobs@translink.ca.