



TRANSIT & FLEET

Position: Senior Operations Supervisor, Conventional Bus

Closing Date: April 10, 2026

Status: Permanent Full-Time, Exempt

Salary Range: \$87,843 - \$109,804

Working for the City of Red Deer provides the opportunity to make a meaningful impact on the community while working in a dynamic and service-focused environment. In roles such as the Senior Operations Supervisor – Conventional Bus, employees help ensure that public transit services run safely, reliably, and on schedule, supporting residents who rely on transit every day to get to work, school, healthcare, and other essential destinations. Being part of a team that keeps the city moving creates a strong sense of purpose and pride in public service.

Living and working in Red Deer adds to the excitement of the role. The city has a strong and vibrant identity, with a welcoming community spirit and a deep pride in local culture and events. Residents enjoy beautiful parks, extensive trail systems, and year-round recreation opportunities that make the city active and connected. Red Deer's strong sense of community, growing amenities, and commitment to public service make it a place where people can build rewarding careers while contributing to a city that values teamwork, safety, and quality of life. Check out our website at www.RedDeer.ca!

A key part of the Senior Operations Supervisor role is leadership and teamwork. Senior Operations Supervisors guide operations supervisors, dispatchers, and bus operators, supporting staff through training, mentorship, and performance management. The role also requires building and maintaining strong working relationships with local unions and ensuring that operations are managed in accordance with the collective agreement. This involves clear communication with union representatives, collaborative problem-solving, and ensuring scheduling, discipline, and operational decisions align with established agreements and labour standards. By maintaining respectful labour relations and open communication, the position helps create a fair and supportive workplace while ensuring the continued reliability of transit services.

The position operates within a highly dynamic operational environment where conditions can change quickly. Service disruptions, customer concerns, staffing challenges, and safety incidents may occur at any time, requiring the successful candidate to think critically, act decisively, and maintain a calm, solutions-focused approach. The role demands the ability to manage multiple competing priorities while maintaining service levels and supporting staff in the field. Strong organizational skills, sound judgment, and the ability to shift focus between operational issues, strategic planning, and administrative responsibilities are essential to ensuring the transit system continues to operate efficiently and effectively.